

neato
robotics®

IMPORTANT INFORMATION
INFORMACION IMPORTANTE
INFORMATIONS IMPORTANTES

neato
robotics

ENGLISH

Important Safety Instructions


Please read all instructions before using this appliance. Save these instructions for future reference.

- Read all warnings.
- Follow all instructions.

Refer all servicing to qualified servicing personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid had been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped. (Specific to the battery charger)

- The robot vacuum cleaner must only be charged using the included charge base and only be operated using the included batteries. Do not replace with non-rechargeable batteries. Replacement batteries can be purchased at <http://www.neatorobotics.com/product-category/parts-accessories>.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- The AC wall outlet should be installed near to the unit and be easily accessible.
- Only use attachments or accessories specified by the manufacturer, Neato Robotics, Inc.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other.
- National Electrical Code, ANSI/NFPA 70, specifically for the installation of wiring and clearances from power and lighting conductors
- The Charge base should only be used with a Type SPT-2 or equivalent power cord of at least 0.5mm² and no longer than 2 meters. The power cord shall comply with the requirements of the country of use
- Do not install or use the Charge base within 10 feet of a pool.
- Do not use the Charge base in a bathroom
- KEEP IT AWAY FROM WATER, CHEMICALS, OR OTHER MOLD PRODUCING FLUIDS. Do not clean wet messes with your Neato Vacuum. Though it may seem pet-like, do not bathe or otherwise submerge your Neato Vacuum in water. It also doesn't like harsh chemicals, or anything

that can permanently stain it. It doesn't mind being cleaned and groomed with a damp cloth, however.

- KEEP IT AWAY FROM HANGING CABLES AND LOW TO THE GROUND TABLECLOTHS. To keep your robot and your home safe, make sure that your vacuum cannot get caught on tablecloths, curtains, hanging electric cords, or other cord-like items.
- DON'T LET IT GET COLD. Exposing your Neato Robotics vacuum to freezing temperatures may cause permanent damage, and possibly hurt its feelings.
- DON'T LET IT GO OUTSIDE. Your Neato vacuum is a domestic device and not intended for outdoor use. Keep it in the house where it will be happy.
- Risk of fire and/or electric shock - do not interconnect output terminals.
-  For indoor use only
- SAVE THESE INSTRUCTIONS - This manual contains important safety and operating instructions for power units.

Warning!

Children over 8 years old and persons with reduced physical, sensory or mental capabilities can use the Neato Robot Vacuum if they are supervised or shown how to use it in a safe way and understand any hazards. Cleaning and user maintenance shall not be made by children without supervision. Children should not play with the robot. Routine cleaning and maintenance of the Neato Robot should be performed by adults

Compliance Information

Room Positioning System: RPS Infrared Laser Distance Sensor
This Laser Product is designated as Class 1 during all procedures of operation.

Human Accessible Laser Parameters:

- Wavelength 785 nm
- Pulse Rep Frequency 1.8 kHz
- Pulse Duration 200 µsec
- Peak Power 2.1 mW
- Beam Diameter 2.3 mm
- Beam Divergence -1.5 mrad

Caution: Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Neato Robotics, Inc.
8100 Jarvis Avenue Suite 100
Newark, CA 94560

No service is allowed by the user. If there are any problems with the RPS laser distance sensor, the robot should be returned to the factory for any service or repair.

Declaration of Conformity

We declare under our sole responsibility that the Robotic Vacuum Cleaner Model Neato XV™ Series and derivatives to which this declaration relates, conform to the following standards:

Council Directive 2006/95/EC – Low Voltage Directive
EN60335-1:2002 + A1+ A2 +A11 +A12 +A13
IEC/ EN 60335-2-2:2003 + A1 + A2
EN 50366:2003 + A1

The last two digits of the year in which the CE marking was affixed are 10.
Council Directive 2004/108/EC – Electro Magnetic Compatibility Directive
EN55014-1:1997 w/ A1: 2001, and A2:2001, Class B,
EN 55014-2:1997
EN 61000-3-2: 2006 (AC Charger)
EN 61000-3-3: 2008 (AC Charger)

All technical documentation required to demonstrate that the products meet the requirement of the Low Voltage Equipment Directive has been compiled and is available for inspection by the relevant enforcement authorities. Details of these special measures and limitations to use are available upon request. The CE mark was first applied in 2010 and re-issued in 2012 due to new product variants.



This Class B digital apparatus complies with Canadian ICES-003.

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

Trade Name: NEATO
Model Number: XV Series
Responsible Party: NEATO Robotics
Changes or modifications not expressly approved by Neato can void the user's authority to operate the equipment.



Neato Robotics, Inc. Limited Warranty

Neato warrants to the original purchaser that your Neato hardware product shall be free from defects in material and workmanship for one year from the date of purchase from Neato Robotics or its authorized reseller. The full details and text of the warranty and how to obtain warranty support may be found by visiting our website at www.neatorobotics.com or a printed version may be obtained upon request by contacting Neato customer care at neatorobotics.com. The warranty contains certain limitations and exclusions so it is important that you carefully read the full warranty. Except where prohibited by applicable law, this warranty is nontransferable, is limited to the original purchaser, and applies only in country of purchase. This warranty gives you specific legal rights, and you may also have other rights that vary under local laws. This warranty does not cover problems or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with product instructions or connection to improper voltage supply; (3) consumables such as batteries and filters, or (4) use of consumables, such as batteries, not supplied by Neato Robotics except where such restriction is prohibited by applicable law.

Customer Support

If you have any questions or comments, contact Neato Robotics, Inc.: (1) email customer@neatorobotics.com (2) visit www.neatorobotics.com for additional support.

End User License Agreement -

The Neato Robotics, Inc. End User License Agreement is available online at www.neatorobotics.com.

Linux Operating System

Some Neato Robotics, Inc. products incorporate and rely on the Linux operating system. Linux is licensed to the public under version 2 of the GNU General Public License ("GPLv2"), a copy of which is available at <http://www.gnu.org/licenses/gpl-2.0.html>. Neato has made modifications to Linux to improve the operating system's functionality on Neato products. The source code for the Linux operating system, including Neato's modifications, is available for download at <http://www.neatorobotics.com/lab/linux>.

Notwithstanding anything to the contrary in the Neato EULA, Linux installations included with Neato products and available for download from the Neato website are governed by the terms of the GPLv2. To the extent that any of the terms and conditions of the Neato EULA conflict with the GPLv2, such conflicting terms of the Neato EULA do not apply to the Linux installations. The licensors of the Linux operating system disclaim all warranties and liability, whether express or implied, relating to or resulting from use or distribution of the Linux operating system. Please consult the GPLv2 for additional licensing information relating to Linux.

NOTE: The Neato application, which provides functionality specific to the Neato products, such as the LCD menu and the robot's navigation intelligence, is proprietary software developed by Neato Robotics, Inc. The Neato application has not been combined or distributed with the Linux operating system in a manner that would obligate Neato to license the application under the terms of the GPLv2. Use of the Neato application is governed by the applicable Neato EULA (<http://www.neatorobotics.com/EULA>). For clarity, Neato has not placed the Neato application in the public domain, nor has Neato licensed the application under the terms GPLv2.

NOTE: If you are unable or unwilling to download our modifications from <http://www.neatorobotics.com/lab/linux>, you may instead request to receive a CD-R with our modifications. To do so, please send a written request to:

Neato Robotics, Inc.
Attention: Customer Care - GNU/Linux Source Code Request
8100 Jarvis Ave. Suite 100
Newark, CA 94560

Please include a check in the amount of \$15.00 to cover reproduction, shipping, and handling costs. Please allow 3 weeks for shipping once we receive your request.

